

RETURN FORM

Use this form when returning defective products to Pettersson Elektronik for repair. Fill out the blue fields of this form, print it out and put it in the parcel with the defective goods. Before sending the equipment you must contact Pettersson Elektronik to obtain an RMA number. Please make sure you package the items thoroughly to avoid damage in transit.

Non-EU return shipments must be accompanied by the appropriate documents (such as invoice and customs declaration). Please state our VAT and EORI numbers on the shipping documents.

Send the defective items to:

Pettersson Elektronik AB
Uppsala Science Park
Dag Hammarskjölds v. 34A
751 83 Uppsala
Sweden

Phone: +46 18 303880
VAT number: SE556315045601
EORI number: SE5563150456

Date (YYYY-MM-DD)

RMA number

Your return shipping name/address

Your invoice name/address

Your VAT number/Tax ID number *

Your EORI number **

Your mobile phone number

Your email address

Returned item(s), including serial number(s), if any

Detailed fault description - please describe the problems as detailed as possible, including any specific conditions under which they occur

* EU customers without a valid VAT number will be charged the Swedish VAT.

** An EORI number is only required for companies/organizations (i.e. it is not required if you are a private individual).